

# Mobility Performance Management (or at least Measurement)



Peter Rafferty

Great Lakes Regional Transportation  
Operations Coalition (GLRTOC)

September 2016

WISCONSIN  
TOPS



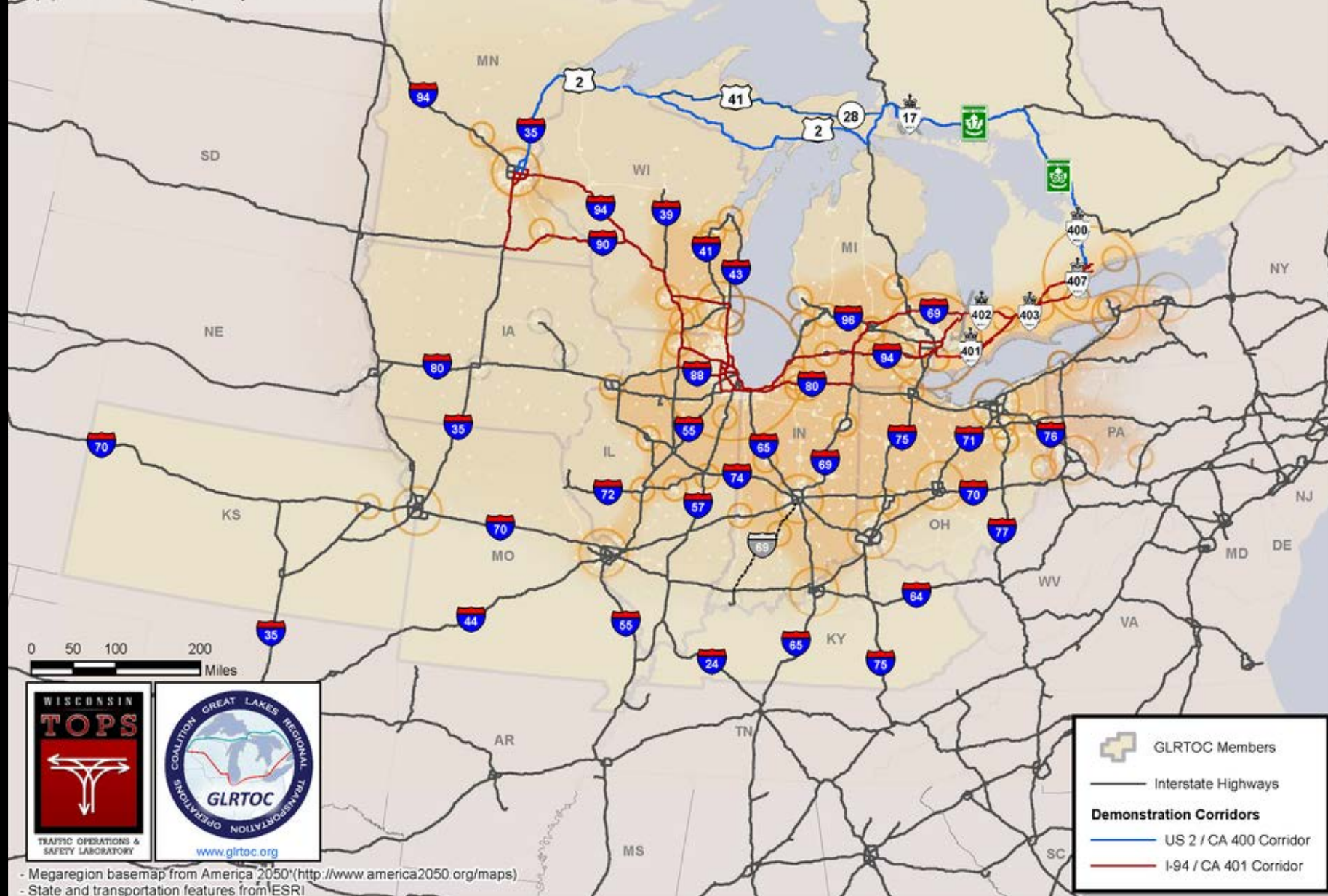
Wisconsin Traffic Operations and Safety Laboratory



WISCONSIN  
UNIVERSITY OF WISCONSIN-MADISON

# Great Lakes Regional Transportation Operations Coalition (GLRTOC)

This map shows GLRTOC agencies and Mid-America Association of State Transportation Officials (MAASTO) states, as well as the Great Lakes megaregion population centers as depicted by America 2050.



- GLRTOC Members
- Interstate Highways
- Demonstration Corridors**
- US 2 / CA 400 Corridor
- I-94 / CA 401 Corridor

- Megaregion basemap from America 2050 (<http://www.america2050.org/maps>)  
- State and transportation features from ESRI

IMPROVEMENT



TIME

SCOPE



MONITORED



# Performance management



GOALS



PRIORITIES



BALANCED SCORECARD



# Measuring/Managing...

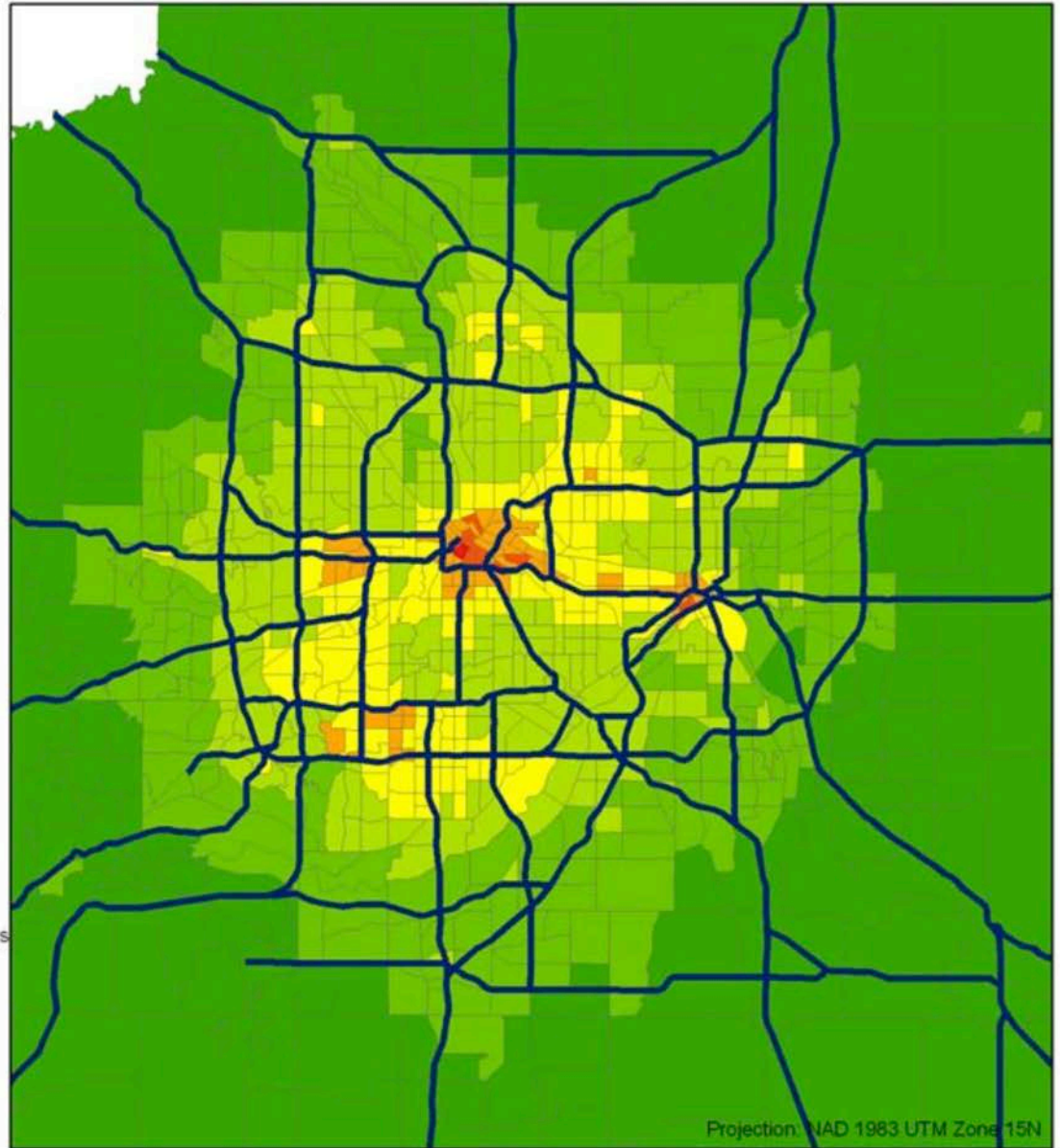
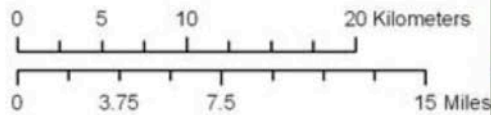
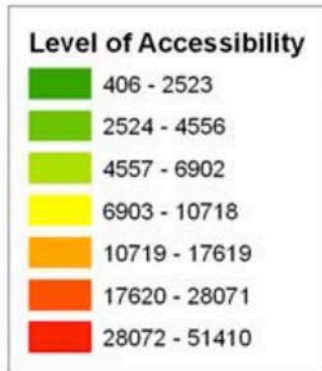
- Delay
  - freight, passenger
  - work zone
  - signal
- Reliability
  - which metric?
- Transit Accessibility
- Transit Productivity
- Bicycle and Pedestrian
  - mode share
  - activity and safety
  - level of service
- Carbon Intensity
- Emissions
- Fuel Consumption
- VMT
  - per capita
  - per lane mile
- Mixed Land Uses
- Transportation Affordability
- Benefits by Income Group
- Land Consumption
- Average Vehicle Occupancy
- On-Time Performance
- Person Throughput
- Incident Response
- Calls / Visits
- Crashes
  - severity
  - frequency
  - rate
  - secondary
- Fluidity
- And so on
- And on
- Etc.
- Etc.



# What About...

- Access
- Equity
- Efficiency
- Agility
- Social Costs
- Output vs Outcomes
  - vs consumption
- Management, not just Measurement

# Access to Destinations



## Data Sources

Travel time: Met Council Transportation Model  
Employment Data: CURA, University of Minnesota  
GIS Files: US Census 2000

Projection: NAD 1983 UTM Zone 15N

**USDOT Implementation of MAP-21 Performance Provisions:  
Ten Interrelated Rules**

**2014**

**2015**

	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
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**Planning**

<b>Metropolitan and Statewide Planning Rule</b>	<ul style="list-style-type: none"> <li>Establish a performance-based planning process at metropolitan and state level.</li> <li>Define coordination in the selection of targets, linking planning and programming to performance targets.</li> </ul>							
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**Highway Safety**

<b>Safety Performance Measure Rule</b>	<ul style="list-style-type: none"> <li>Propose and define fatalities and serious injuries measures, along with target establishment, progress assessment and reporting requirements.</li> <li>Discuss the implementation of MAP-21 performance requirements.</li> </ul>							
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<b>Highway Safety Improvement Program (HSIP) Rule</b>	<ul style="list-style-type: none"> <li>Integration of performance measures, targets, and reporting requirements into the HSIP.</li> <li>Strategic Highway Safety Plan updates.</li> </ul>							
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<b>Highway Safety Program Grants Rule *</b> <small>* Interim Final Rule issued by NHTSA in January 2013.</small>	<ul style="list-style-type: none"> <li>State target establishment and reporting requirements.</li> <li>Highway safety plan content, reporting requirements, and approval.</li> </ul>							
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**Highway Conditions**

<b>Pavement and Bridge Performance Measure Rule</b>	<ul style="list-style-type: none"> <li>Propose and define pavement and bridge condition measures, along with minimum condition standards, target establishment, progress assessment and reporting requirements.</li> </ul>							
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<b>Asset Management Plan Rule</b>	<ul style="list-style-type: none"> <li>Contents and development process for asset management plan.</li> <li>Minimum standards for pavement and bridge management systems.</li> </ul>							
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**Congestion/System Performance**

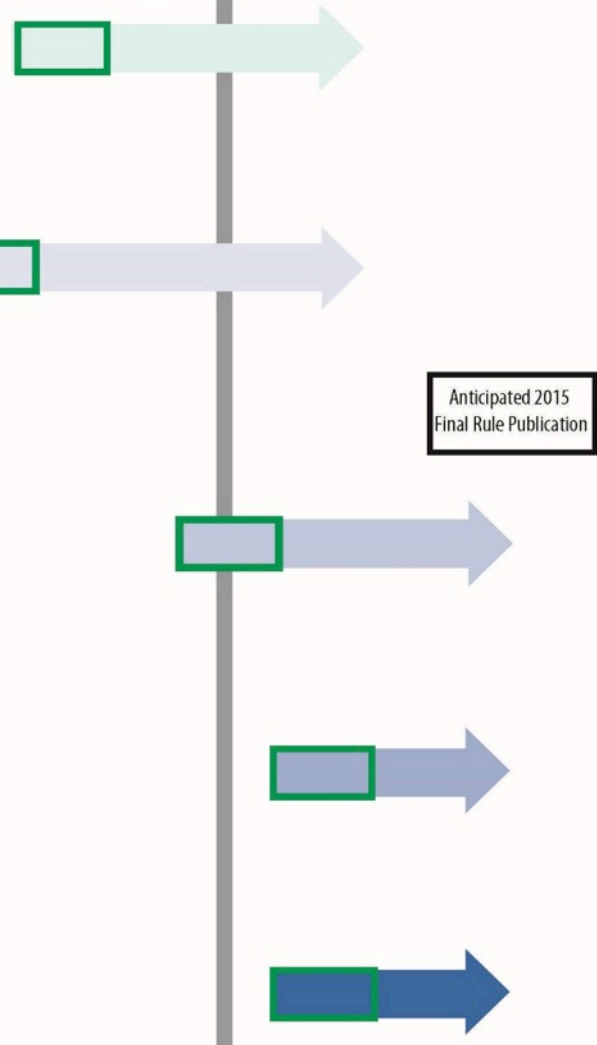
<b>System Performance Measure Rule</b>	<ul style="list-style-type: none"> <li>Define performance of the interstate system, non-interstate national highway system, and freight movement on the interstate system.</li> <li>Finalize interpretation of scope of CMAQ performance requirements, including congestion and on-road mobile source emissions.</li> <li>Summarize MAP-21 highway performance measure rules</li> </ul>							
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**Transit Performance**

<b>Transit Asset Management Rule</b>	<ul style="list-style-type: none"> <li>Define state of good repair and establish state of good repair performance measures</li> <li>Require transit providers to set targets and report on progress</li> <li>Transit asset management plans</li> </ul>							
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<b>National Transit Safety Program Rule</b>	<ul style="list-style-type: none"> <li>Define transit safety criteria and standards</li> <li>Include definition of state of good repair</li> </ul>							
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<b>Transit Agency Safety Plan Rule</b>	<ul style="list-style-type: none"> <li>Transit safety plan content and reporting requirements</li> <li>Target setting requirements for transit agencies and States</li> </ul>							
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Anticipated 2015 Final Rule Publication

Indicates the comment period



## PERFORMANCE

The Iowa DOT is committed to providing the public, lawmakers, and partners with easy to understand information that demonstrates how we are managing the state's transportation infrastructure. We are working hard to minimize costs and improve your transportation services in Iowa.



### [Infrastructure condition](#)

View interactive maps for bridge and road conditions.



### [Safety](#)

View the current weekly fatality count, weekly safety message, and fatality and major injury data.



### [Projects](#)

View a list of current construction projects impacting travel throughout Iowa.



### [Winter operations](#)

Get data for weather, salt, costs, and snow removal outcomes.







# Performance Measures



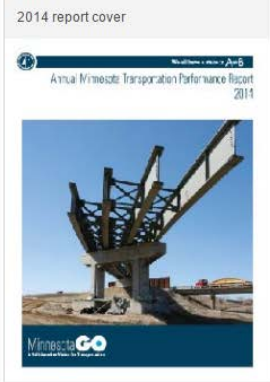
[Performance Measures Home](#) [Contacts](#)

## MnDOT transportation performance reporting and management

### Annual reports

#### 2014 Annual Minnesota Transportation Performance Report

- [Full report](#) (PDF 8 MB)
- [Scorecard](#) (PDF)



## 2014 Minnesota Transportation Results Scorecard

— Target    
 ● Good    
 ▲ Needs Improvement    
 ● Poor    
 MnDOT Primary Responsible

### Accountability, Transparency & Communication

**Public Trust:** Share of survey respondents agreeing with the statement "MnDOT can be relied upon to deliver Minnesota's transportation system"

Target: > 80%    Result Score: 84% (2014)    Status: Good

Multi-Year Trend (10-14): 85, 84, 88, 86, 84, 84

Analysis: The majority of Minnesotans trust MnDOT's ability to deliver the transportation system. This result has been stable over the last six years.

### Traveler Safety

**Fatalities:** Total number of fatalities resulting from crashes involving a motor vehicle

Target: < 300 by 2020    Result Score: 361 (2014)    Status: Needs Improvement

Multi-Year Trend (10-14): 411, 388, 395, 387, 361

**Serious Injuries:** Total number of serious injuries resulting from crashes involving a motor vehicle

Target: < 850 by 2020    Result Score: 1,044 (2014)    Status: Needs Improvement

Multi-Year Trend (10-14): 1191, 1159, 1288, 1216, 1044

Analysis: Fatalities resulting from vehicle crashes decreased to a historic low in 2014, almost reaching the Toward Zero Deaths target of 350 by 2014. Traffic fatalities in 2014 are 8.7 percent below the previous year and 44.9 percent below 2003 when the T20 program began. Serious injuries resulting from vehicle crashes also decreased to a historic low in 2014, dropping over 14 percent from the previous year. Since 2004, the number of serious injuries on Minnesota roadways has fallen by almost 57 percent.

### State Highway Asset Management

**Interstate Ride Quality:** Share of Interstate system with poor ride quality in the travel lane

Target: ≤ 2% (2014)    Result Score: 1.9% (2014)    Status: Good

Short-term improvement followed by decline (11-18): 3.9, 2.4, 2.4, 1.8, 1.7, 1.7

**NHS Ride Quality:** Share of non-Interstate NHS with poor ride quality in the travel lane

Target: ≤ 4% (2014)    Result Score: 3.0% (2014)    Status: Good

Short-term improvement followed by decline (11-18): 5.1, 4.3, 2.9, 3.0, 3.9

**Non-NHS Ride Quality:** Share of non-NHS state highway with poor ride quality in the travel lane

Target: ≤ 10% (2014)    Result Score: 4.4% (2014)    Status: Good

Short-term improvement followed by decline (11-18): 8.6, 7.5, 6.8, 4.4, 10.3

**Remaining Service Life:** Average remaining service life (the number of years until major repair or replacement is needed)

Target: 9.7 (2014)    Result Score: TBD (2014)    Status: Needs Improvement

Improving (11-18): 8.6, 9.1, 9.4, 9.7, 9.8

**NHS Bridge Condition:** Share of NHS bridges in poor condition as a percent of total bridge deck area

Target: ≤ 2% (2014)    Result Score: 4.5% (2014)    Status: Needs Improvement

Stable and near target (11-17): 3.8, 4.7, 3.3, 4.5, 3.8

**Non-NHS Bridge Condition:** Share of non-NHS state highway bridges in poor condition as a percent of total bridge deck area

Target: ≤ 8% (2014)    Result Score: 1.3% (2014)    Status: Good

Improving and meeting target (11-17): 2.0, 2.1, 3.1, 1.3, 1.0

Analysis: Ride quality improved across all state highways in 2014. Overall, there were 170 fewer miles of highway with poor ride quality in 2014 than in 2013. This enabled MnDOT to meet its ride quality targets on the Interstate system, the non-Interstate National Highway System, and the non-NHS state highways. Average remaining service life has risen slightly over the last five years. This is because additional funding allowed MnDOT to construct more long-life fixes. **Outlook** — The positive pavement condition performance is a temporary result of a series of one-time increases in funding for asset preservation. Assuming current levels of sustained funding, MnDOT expects state highway pavement condition to resume a long-term decline by the end of the decade. Pavement conditions on all three highway systems will likely decline to or beyond target levels by 2018. By 2024, Interstate and NHS pavement conditions will be significantly worse than the targets. **NHS bridges** in poor condition rose in 2014 compared to 2013. This spike occurred when a condition was temporarily noted on the Blatnik Bridge connecting Duluth and Superior, which has a very large deck area. This condition has since been addressed. After adjustment, the share of NHS bridges in poor condition is 3.1%. The share of non-NHS bridges in poor condition remains well below the state target. **Outlook** — The share of NHS bridge deck area in poor condition is expected to remain at or near an acceptable level through 2024.

### Critical Connections

Measure	Target	Result Score	Multi-Year Trend	Analysis
<b>Twin Cities Freeway Congestion:</b> % of metro area freeway miles below 45 mph in AM or PM peak	21.1% (2014)	21.1% (2014)	Stable (10-14) 21.5, 21.0, 21.4, 19.9, 21.1	88 percent of IBC system miles have performed at or above target speed in each of the last 10 years. <b>Outlook</b> — Congestion is expected to increase as economic activity increases and the region continues to grow.
<b>Interregional Corridor Travel Speed:</b> Percent of system miles operating at more than 2 mph below corridor level speed target	≤ 5% (2013)	2% (2013)	Stable and meeting target (09-13) 2.0, 2.0, 2.0, 2.0, 2.0	98 percent of IBC system miles have performed at or above target speed in each of the last 10 years. <b>Outlook</b> — This measure is expected to remain stable through 2023.
<b>Snow and Ice Control:</b> Frequency of achieving bare lanes within targeted number of hours after a winter weather event	≥ 70% (2014-15)	87% (2014-15)	Stable and meeting target (11-16) 78, 88, 87, 79, 87	MnDOT has achieved its statewide snow and ice control target in nine of the last 10 seasons.
<b>Freight Mode Share by weight and distance:</b> Total domestic shipments to, from or between Minnesota locations in ton-miles	322 billion (2012)	N/A	Truck only trips remain the primary means of shipping goods by value, but the share moved by other modes is increasing. Shipments by ton-miles have shifted from water to rail, truck and pipeline. Trucks tend to carry more valuable freight and make last-mile trips, while long-distance shipments of heavier, less valuable goods tend to be made by other modes.	
<b>Freight Mode Share (by value):</b> Total domestic shipments to, from or between Minnesota locations in 2007 dollars	\$451 billion (2012)	N/A	Truck, Multiple modes, Rail, Pipeline, Water, Other	
<b>Air Transportation:</b> Number of available seat miles (ASM) of fixed on scheduled flights from MSP Airport	20.4 billion (2014)	N/A	Improving (10-14) 19.4, 18.4, 19.1, 19.8, 20.4	Available seat miles increased in 2013 and 2014, reversing an 8-year declining trend caused by economic and airline industry conditions. <b>Outlook</b> — Moderate growth in ASM is expected to continue.
<b>Twin Cities Transit Ridership:</b> Boardings recorded by public transit providers serving metro-area counties	145-150 million by 2030	97.6 million (2014)	Improving and meeting target (10-14) 81.0, 83.9, 83.9, 94.3, 97.6	Metro area transit ridership increased by 2.5 percent in 2014 and is on track to meet its goal of doubling 2003 ridership by 2030. <b>Outlook</b> — Ridership growth is expected to accelerate as development occurs along key transitways and transit services improve.
<b>Greater Minnesota Transit Ridership:</b> Boardings recorded by public transit providers serving Greater Minnesota	15 million by 2015	12.1 million (2014)	Not meeting target (10-14) 11.1, 11.5, 11.6, 11.9, 12.1	Transit ridership in Greater Minnesota grew to record highs of 12.1 million boardings in 2014, but ridership continues to fall behind legislative targets. <b>Outlook</b> — Continued ridership growth is expected, but at a rate that is insufficient to achieve the legislative targets of meeting 80% of needs by 2015 and 90% by 2025.
<b>Bicycling:</b> % of survey respondents who bicycled at least once a week during the bicycling season (April - October)	18% (2014)	N/A	Declining (10-14) 21, 21, 20, 25, 18	The percentage of Minnesotans riding a bicycle at least weekly dropped by 28% from last year's historical high, driven primarily by fewer Minnesotans riding once per week. Daily bicyclist riding levels have remained steady between 3% and 4% since 2006.
<b>Pedestrian Accessibility:</b> State highway sidewalk miles that are not compliant with ADA requirements	54% (2014)	N/A	336 sidewalk miles (54% non-compliant only one year of data available)	MnDOT completed a condition and ADA compliance assessment of sidewalks along its right of way in 2013. Of 620 miles of sidewalk, 54% were non-compliant due to narrow width, steep cross slope, barriers, or poor condition.
<b>Fuel Use:</b> Total gallons of fuel sold for transportation (indicator of vehicle emissions)	3.10 billion (2014)	N/A	Stable (10-14) 3.08, 3.04, 3.07, 3.05, 3.10	Fuel use increased slightly in 2014 and has remained generally stable since peaking in 2004. Improving vehicle fuel efficiency and changing travel behavior have offset increases in population and economic activity to result in a stable five-year trend.

<http://www.dot.state.mn.us/measures/>

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## About IDOT

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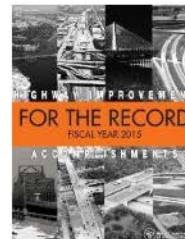
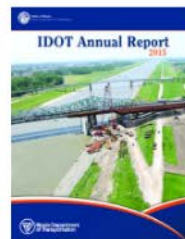
## Performance

IDOT is committed to being accountable to the public for our work, and being transparent and open to scrutiny in the ways we go about doing that work. At IDOT, we represent and try to meet the best interests of all Illinois citizens, while providing efficient and effective travel options for businesses, industry, tourists, and individual travelers of every description.

Through the work we do, we strive to serve as an advocate and trusted adviser to state, local, and federal governments and other community agencies and partners involved in providing transportation access and services for all of Illinois. We invite you to visit the Reports section as well as the Awards and Recognition section below to see the work IDOT is doing and some direct results of that work.

[Awards & Recognition](#)[Reports](#)

## Reports



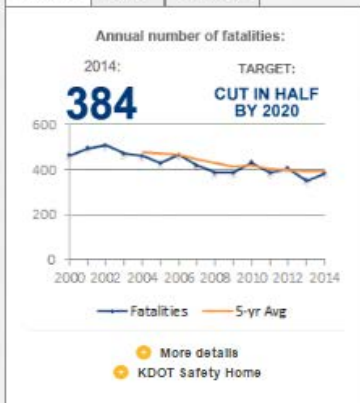
The 2013 Illinois Motorist Survey  
Survey Results



Show navigation

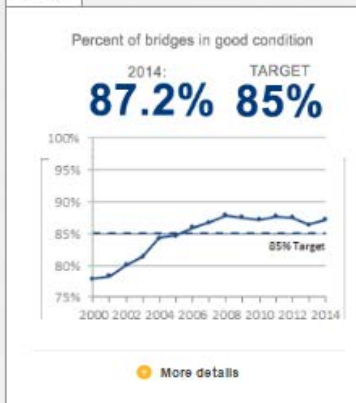
### Safety

Fatalities Injuries Seat Belts



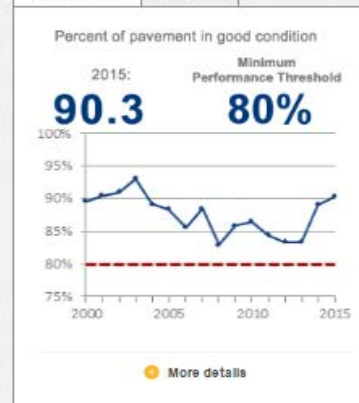
### Bridges

Bridges



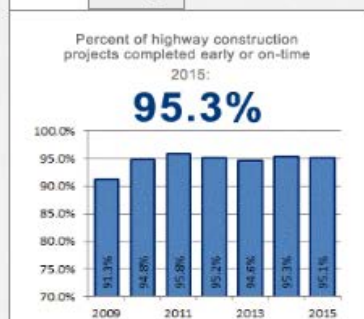
### Pavement

Non-Interstates Interstates



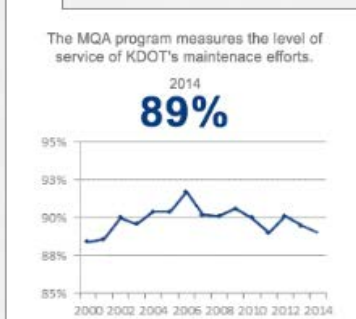
### Program Delivery

On-Time On-Budget



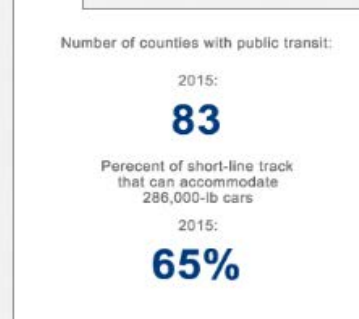
### Operations

MQA



### Modes

Modes



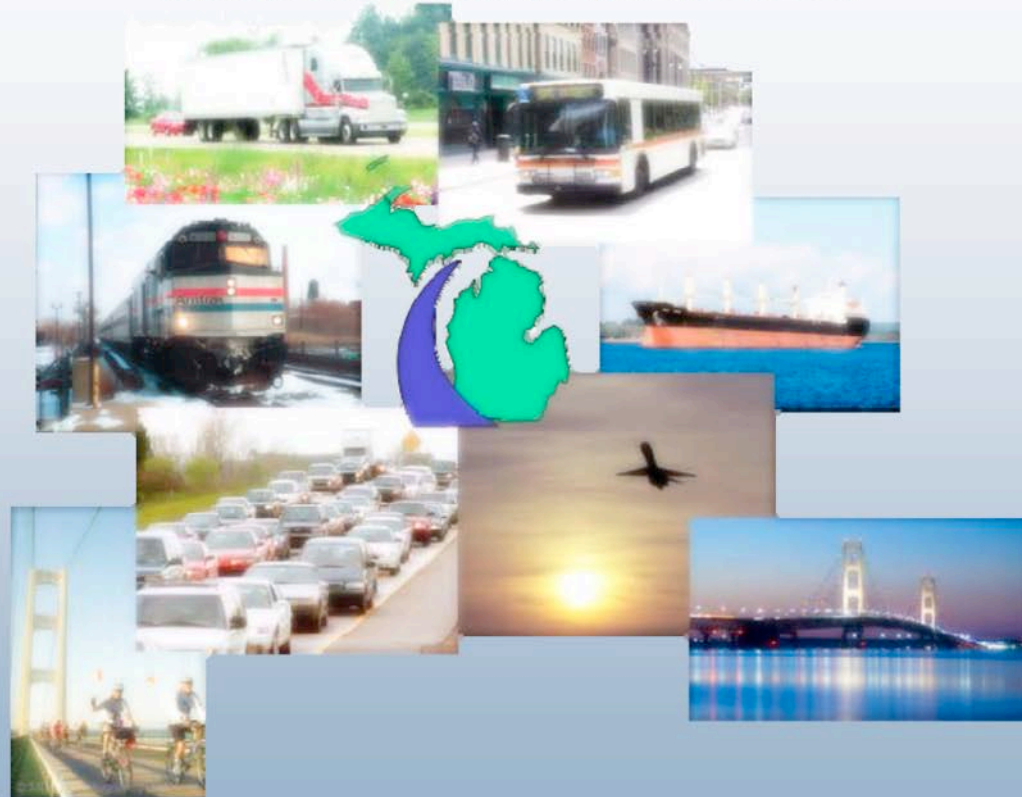
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[Overview »](#)

[Condition Trends »](#)

[Measures by Goal Area »](#)

## 2016 System Performance Measures Report



The purpose of this report is to provide data on the condition and performance of Michigan's publicly-owned\* transportation system.

Full Screen

*\*All performance measures in this report refer to assets owned, maintained, or financed (in whole or in part) by the Michigan Department of Transportation.*

MAPSS Performance Improvement program

Mobility

Accountability

Preservation

Safety

Service

Additional measures


Archives

Lean government initiative


Contacts

Budget

Open Book



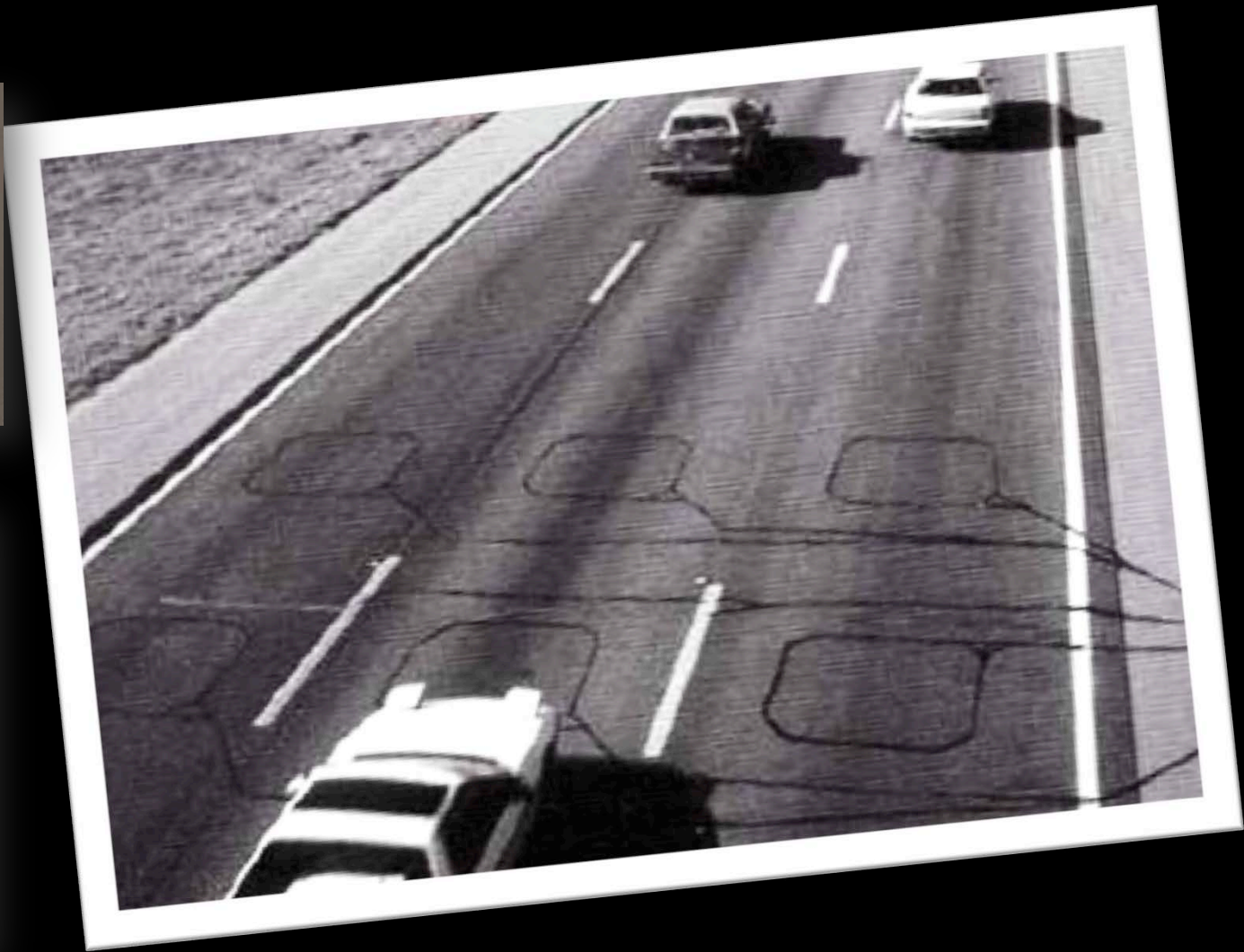
## Wisconsin Department of Transportation MAPSS Performance Scorecard

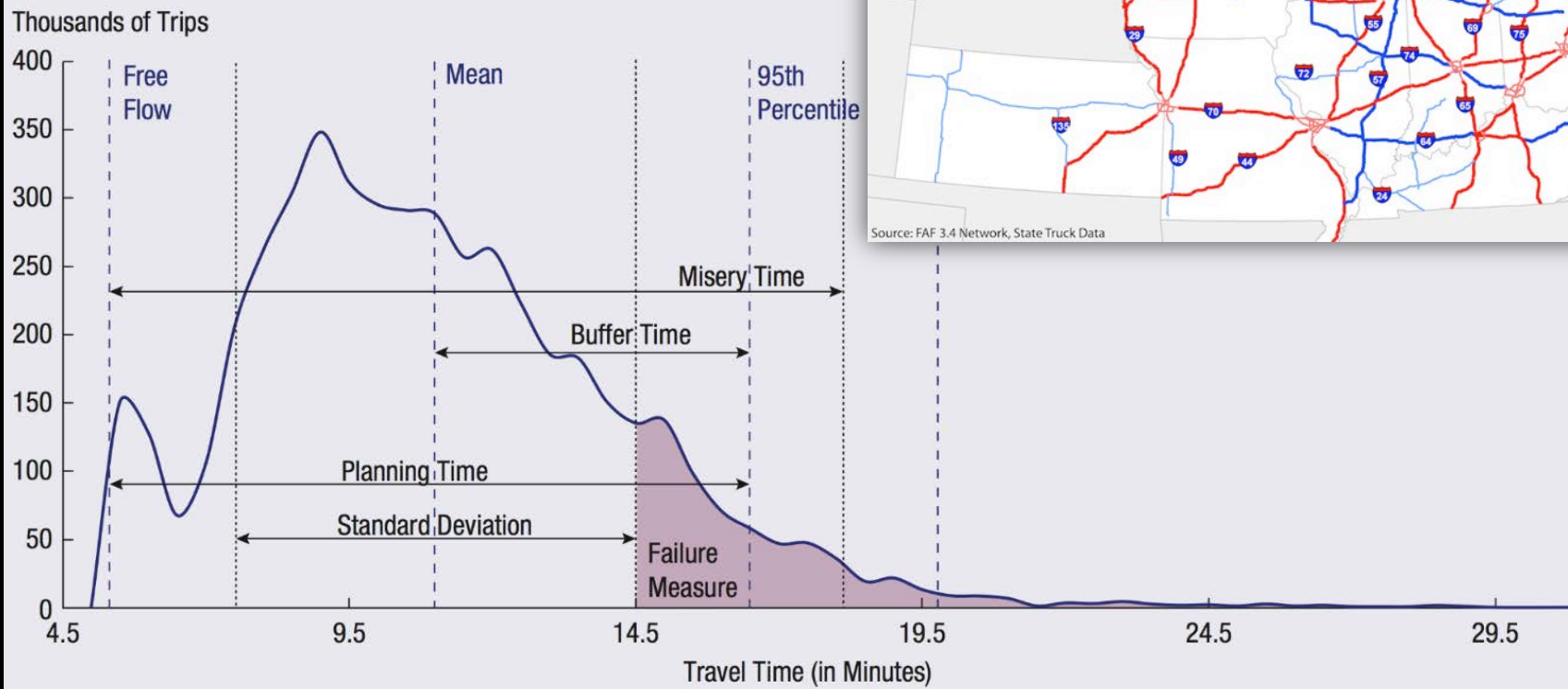
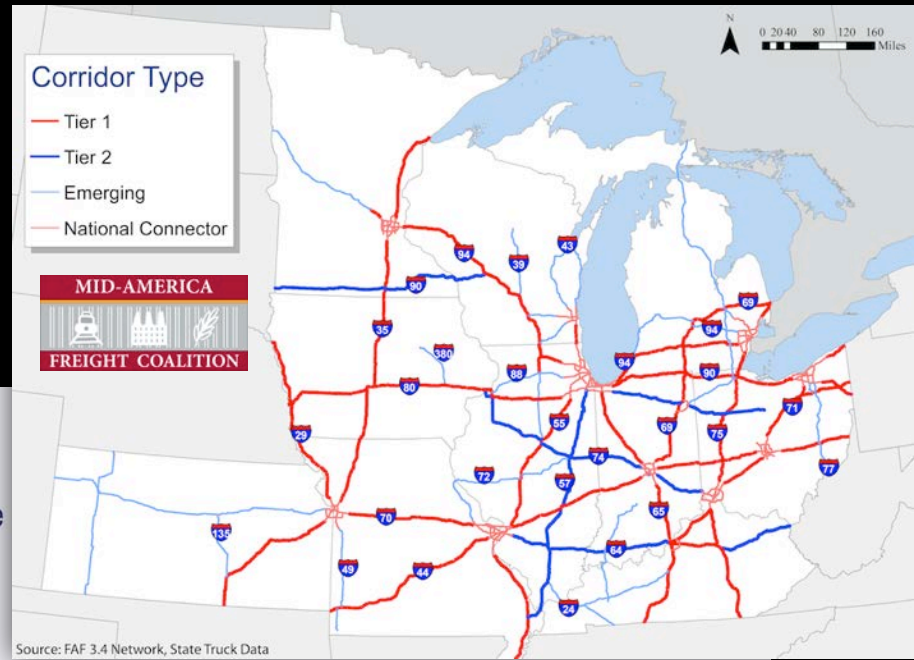


Performance measure	How we measure it	Current report period	Goal	Goal met	Trend	Comments
<b>Mobility:</b> Delivering transportation choices that result in efficient trips and no unexpected delays.						
<b>Delay (hours of vehicle delay)</b> Seasonal quarter Spring 2016	Number of hours spent in interstate traffic below posted speed	4,324,630 hrs.	1,464,331 hrs.		↓	Vehicle delay increased compared to spring 2015. The change in speed limit from 65 to 70 mph and the inclusion of 132 miles of I-41 appear to be the major contributing factors (a lower number is better).
<b>Reliability(planning time index)</b> Seasonal quarter Spring 2016	Index based on extreme travel time in a period	1.18	1.10		↓	The planning time index increased this spring quarter with all corridors seeing an increase in their planning time index (a lower number is better).
<b>Transit availability</b> Calendar year 2015	Percent of population served by transit	53.0	55.0		↓	There was a one percent decrease from 2014 to 2015. This decrease is largely the result of

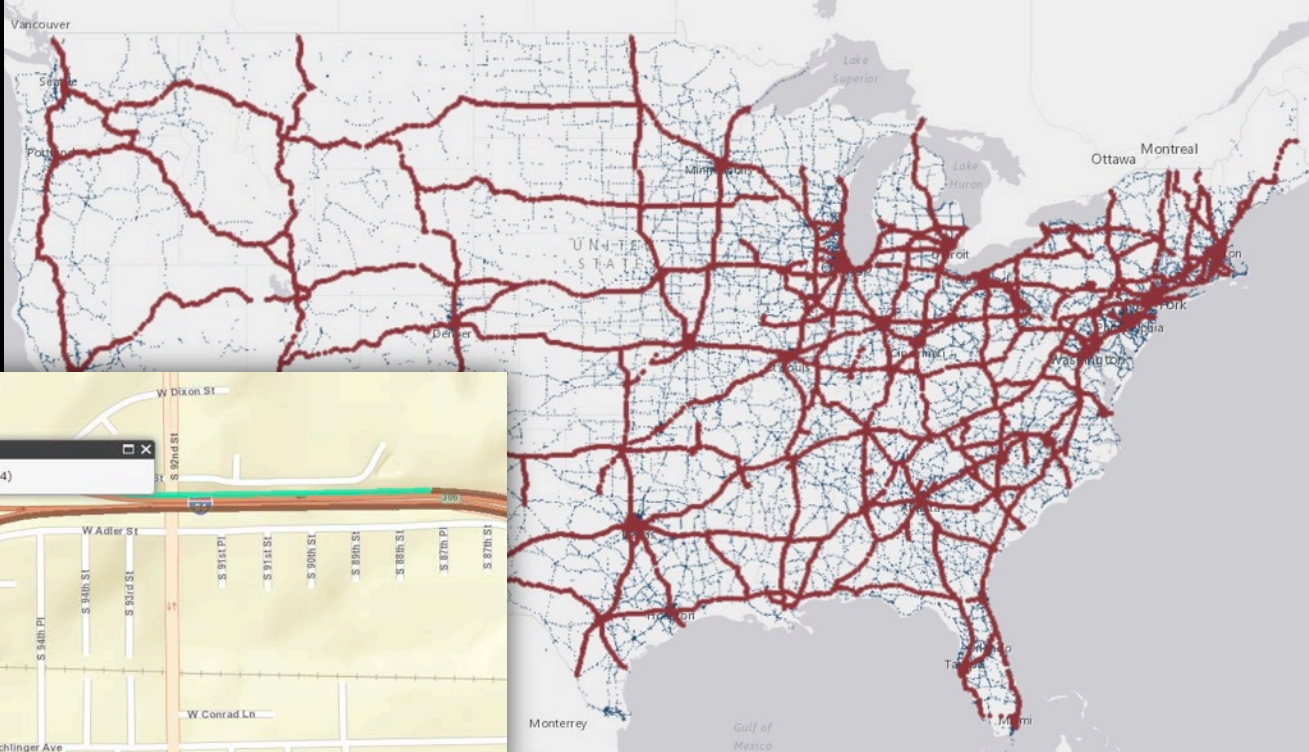
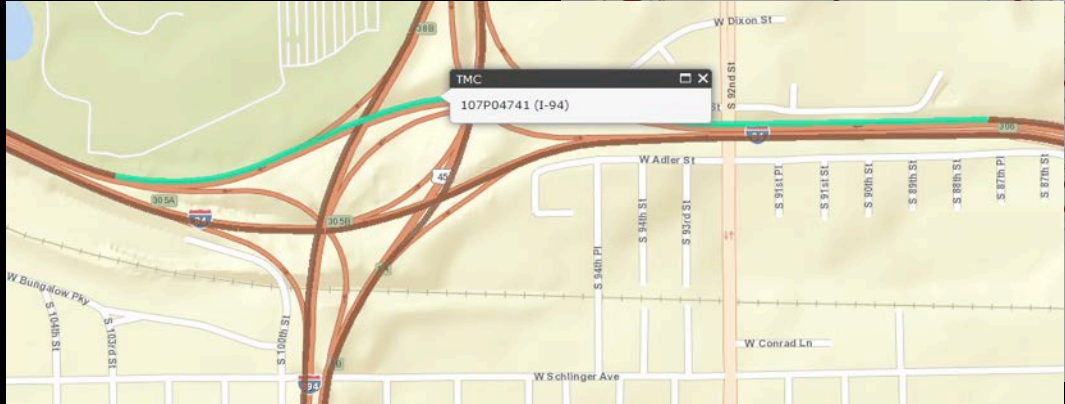
# Fortran

AUTOMATIC CODING SYSTEM  
FOR THE IBM 704

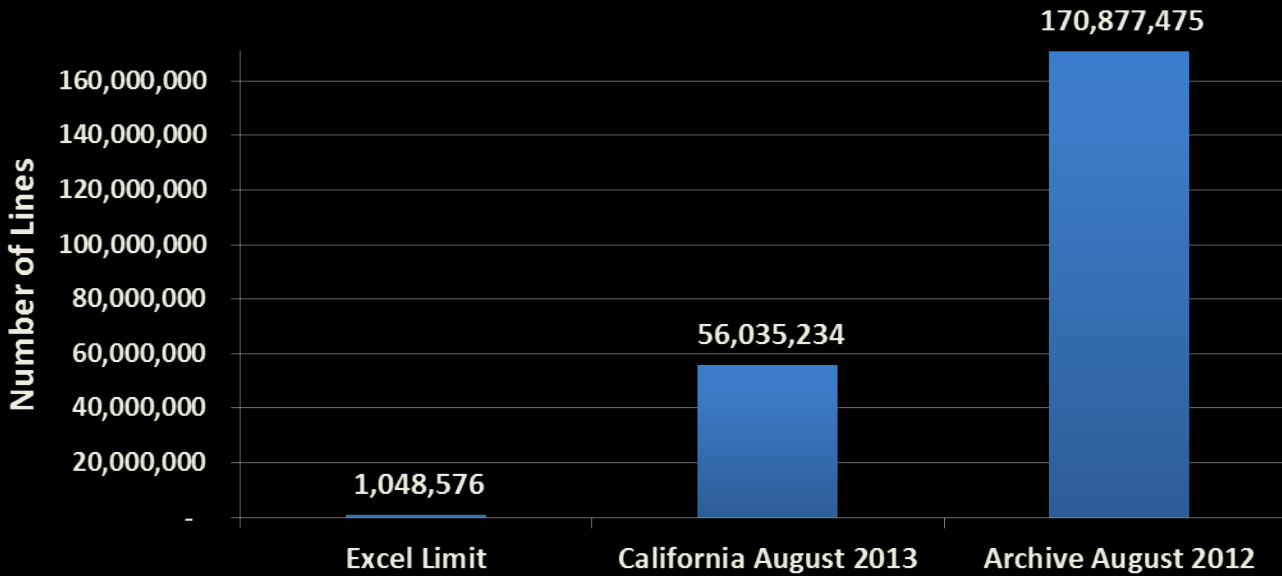




MEASURE	CALCULATION	DESCRIPTION
Planning Time Index* (PTI)	$\frac{95th\ Percentile\ of\ TT}{Free\ Flow\ TT}$	The extra time required to arrive at a destination "on time" 95 percent of the time. Can be calculated for trips, corridors, or segments. <b>The PTI is the recommended measure because it gives intuitive and consistent results.</b>



**Excel Limit Compared to One Month of Travel Times**



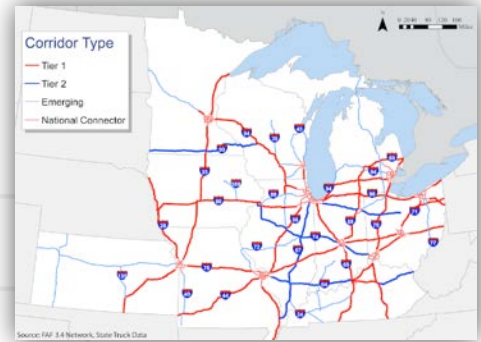
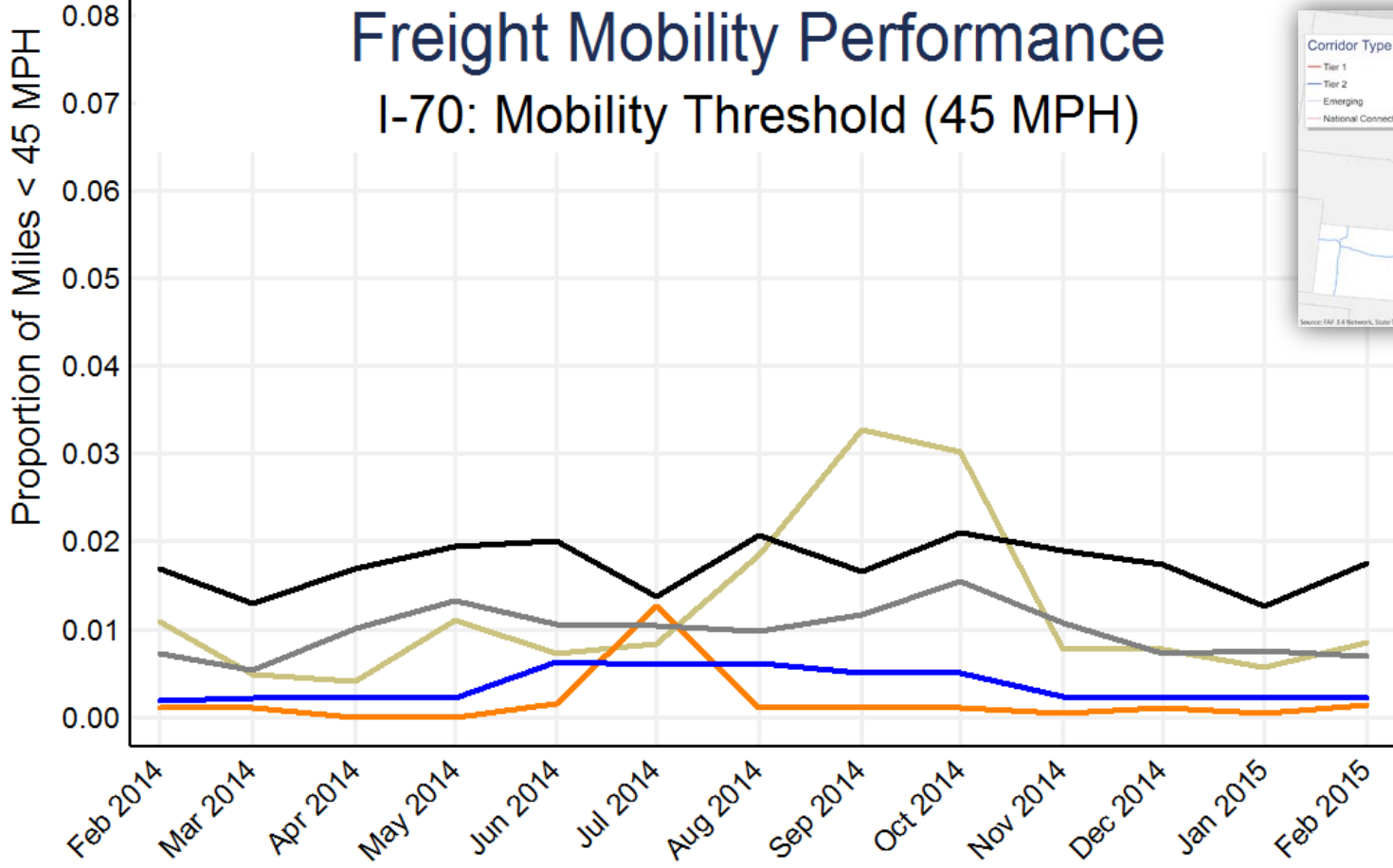




Map Online at  
[www.glrto.org/operations/performance](http://www.glrto.org/operations/performance)

# Freight Mobility Performance

## I-70: Mobility Threshold (45 MPH)

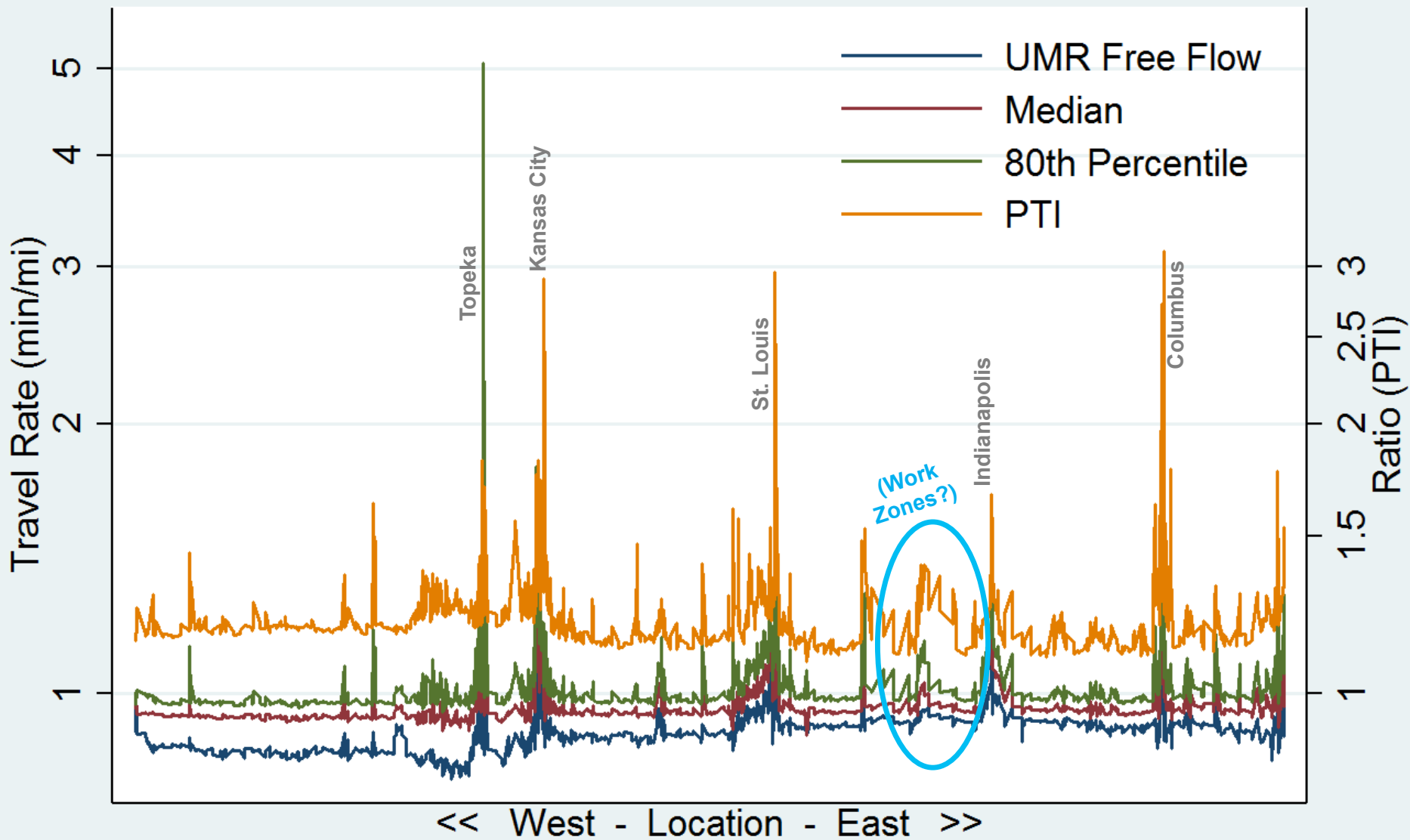


- Indiana
- Illinois
- Kansas
- Missouri
- Ohio

Source: NPMRDS, weekday non-holiday peak periods, ten-state Mid-America region

# I-70 Mobility Measures

Kansas - Missouri - Illinois - Indiana - Ohio



Source: NPMRDS 7/1/13-6/30/14 (~1200 miles)

June 30, 2014

# I-70 Eastbound

January 1, 2014

-15 F

Kansas City

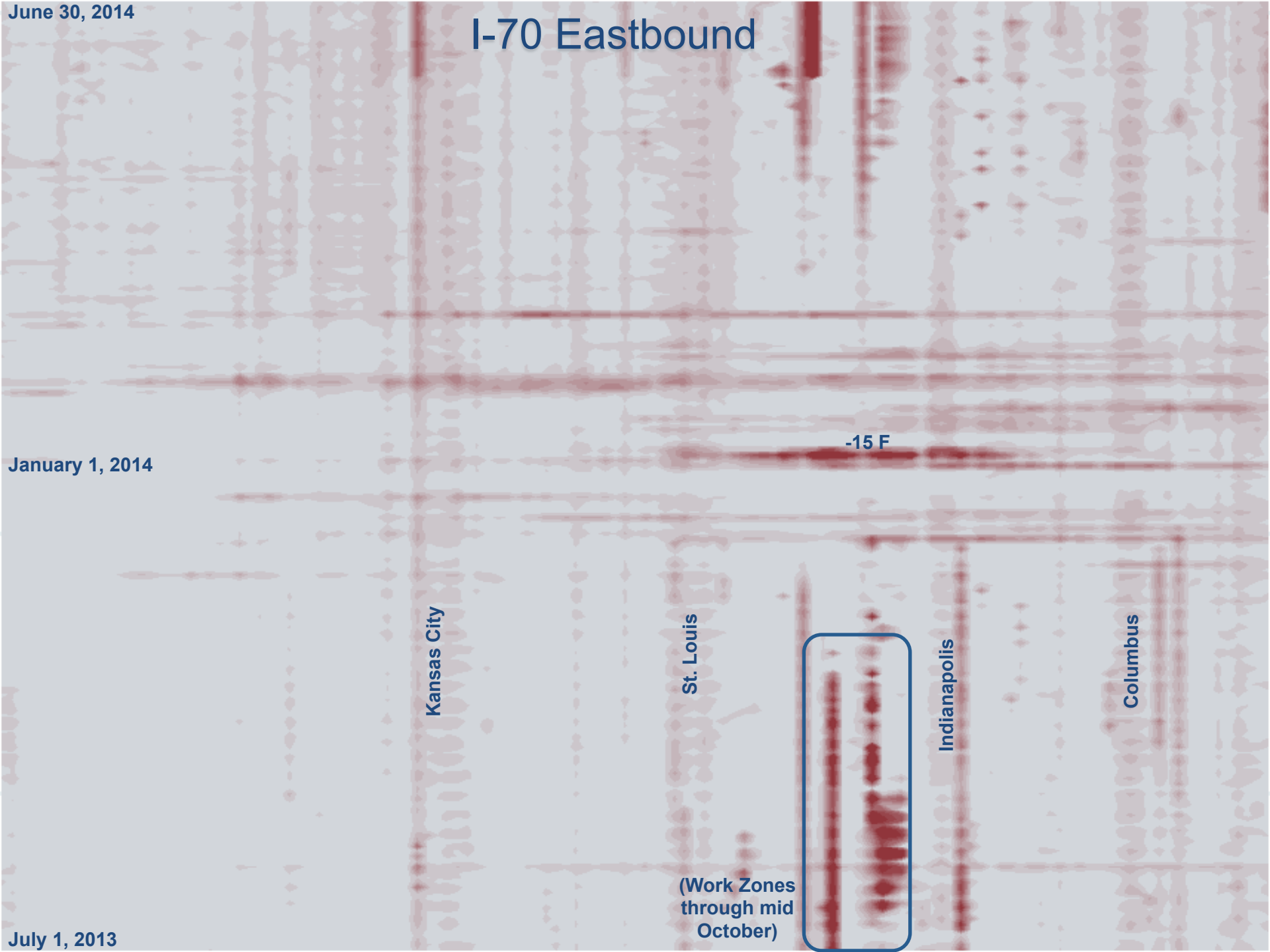
St. Louis

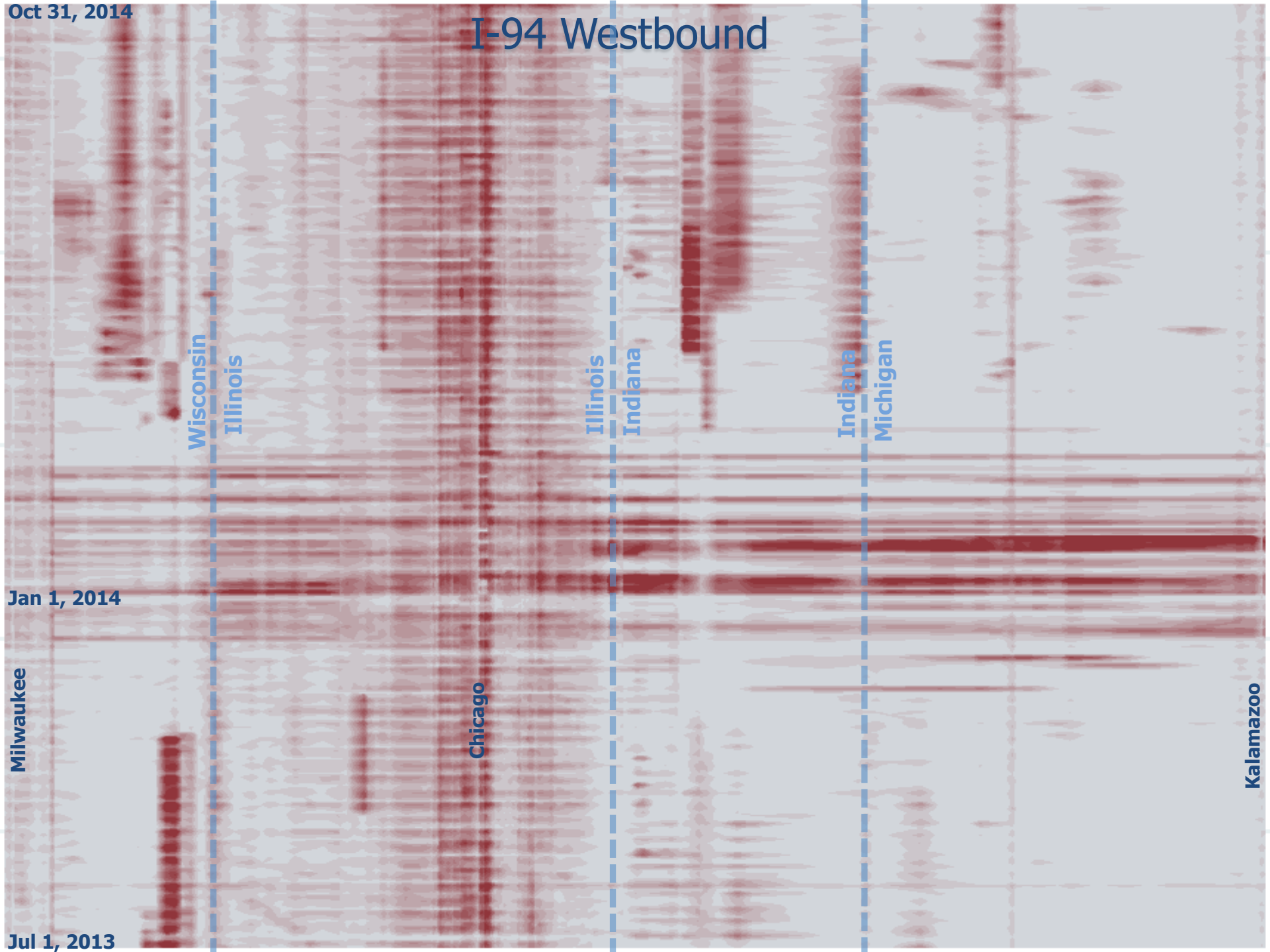
Indianapolis

Columbus

(Work Zones  
through mid  
October)

July 1, 2013



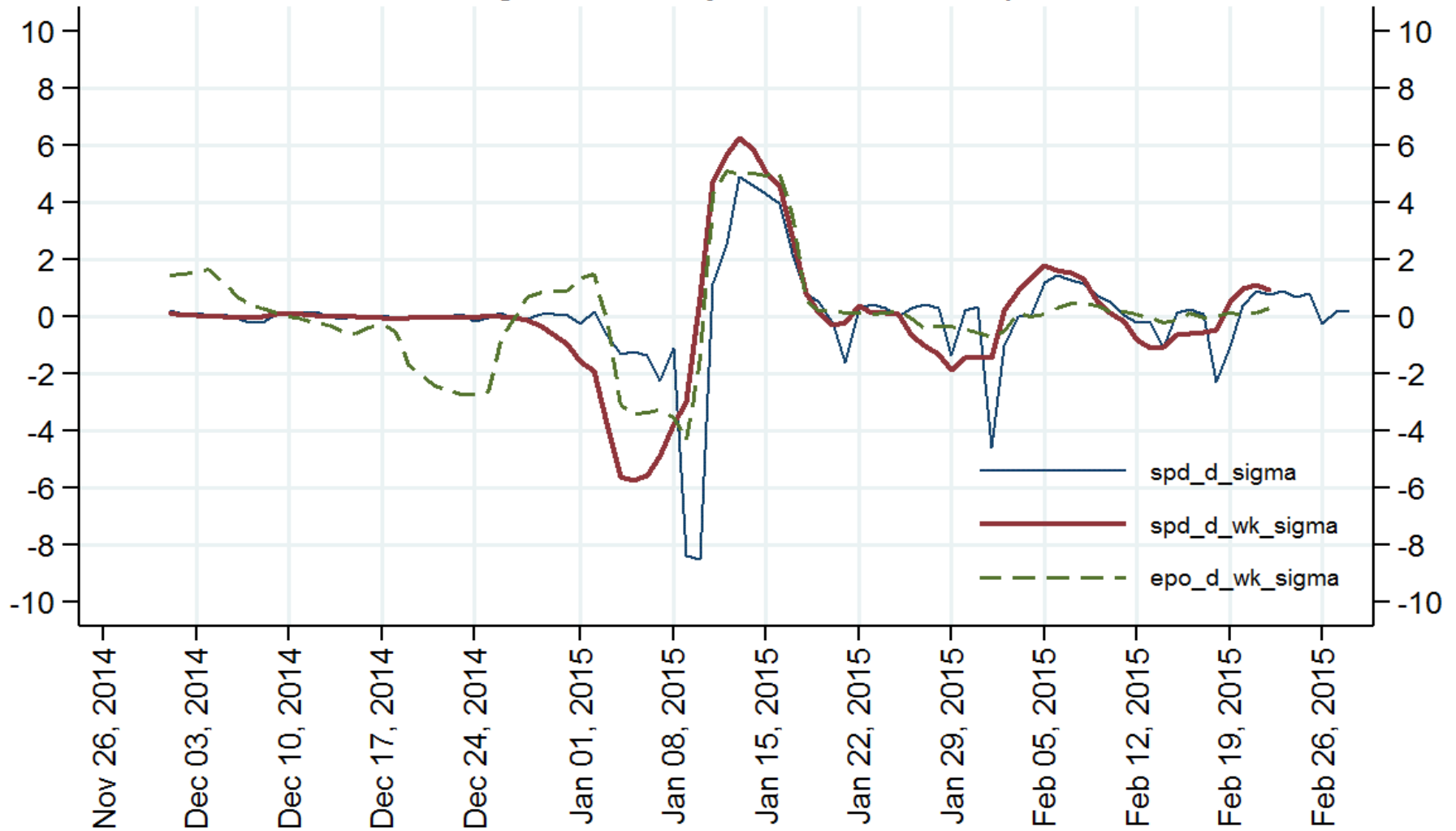


# Mobility Scanner

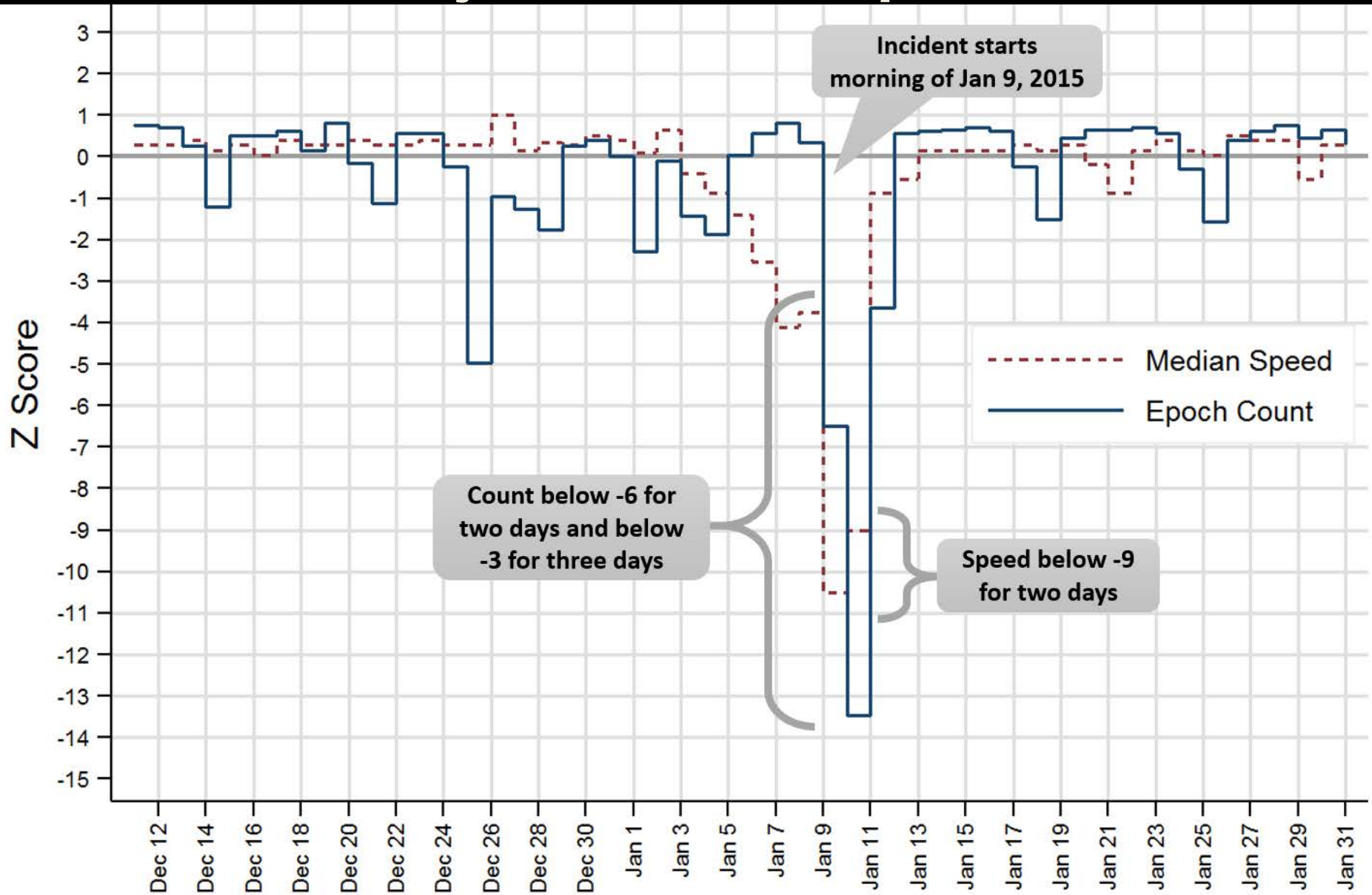
## Major Incident Example

### I-94 Mobility Performance (EKG)

Michigan January 9 Crash Example

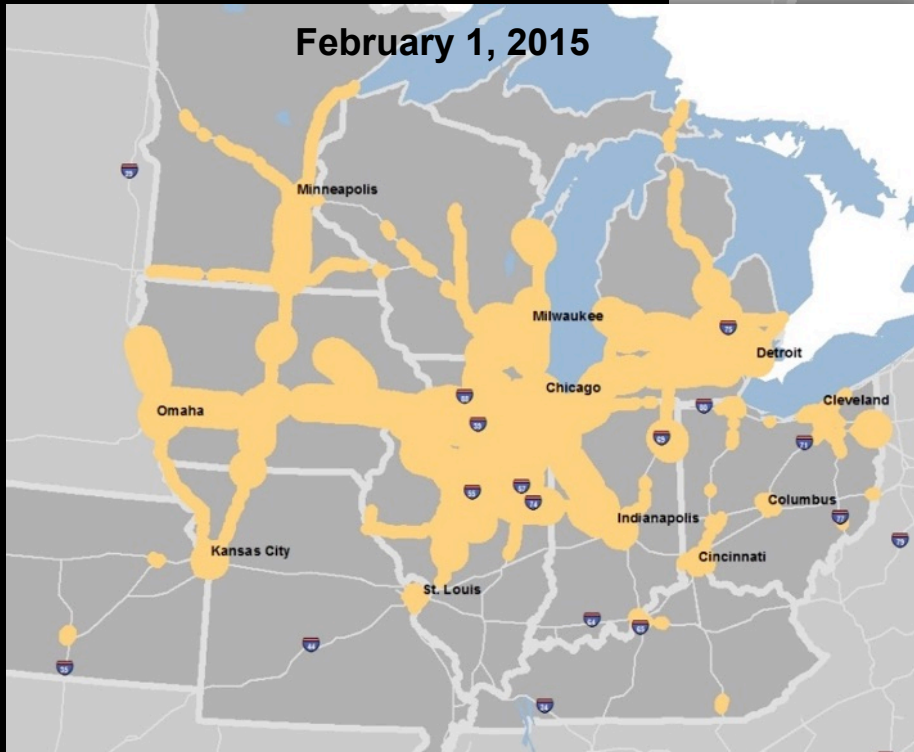
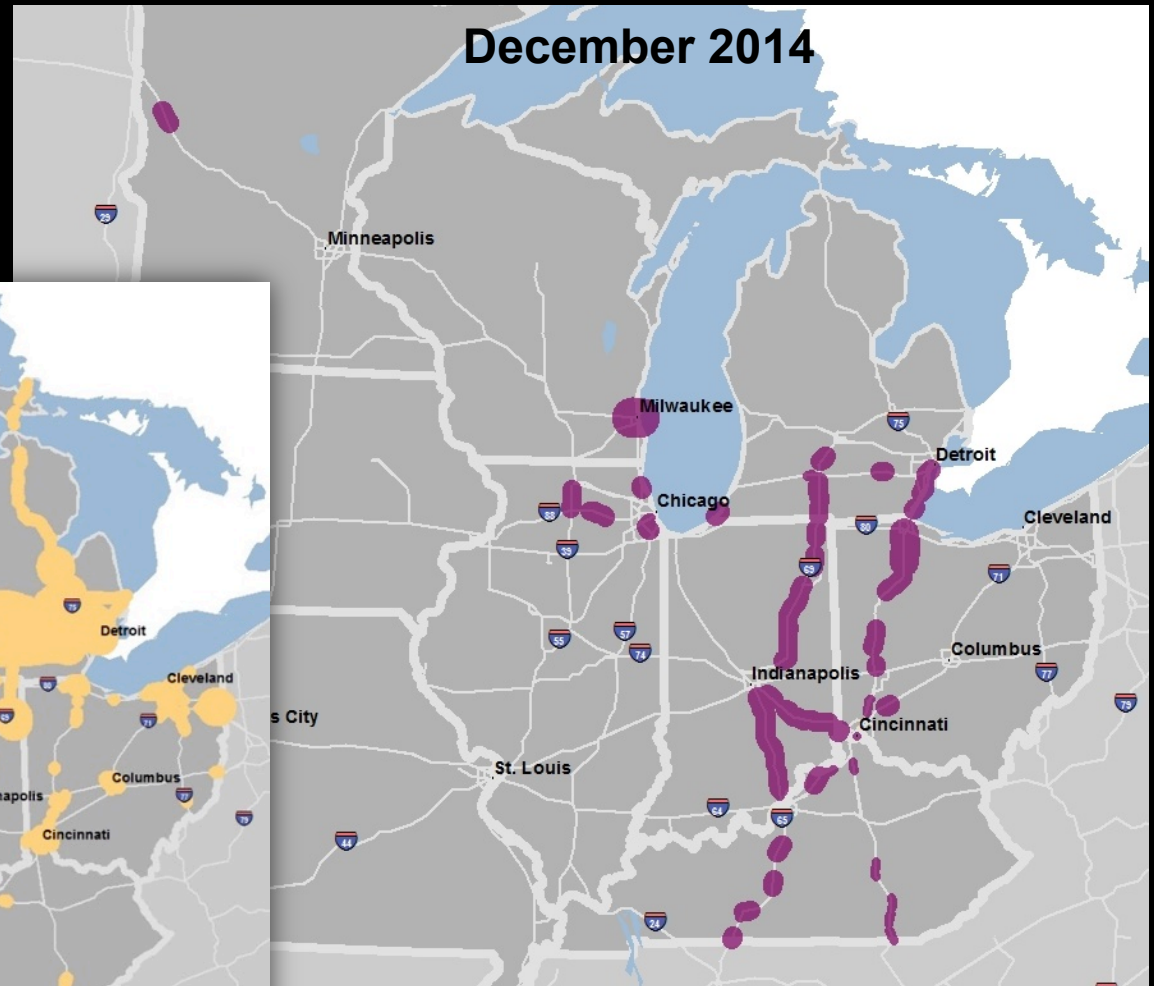


# Mobility Scanner Major Incident Example



# Mobility Scanner

## Monthly Performance Reporting







Congestion in  
Downtown Milwaukee

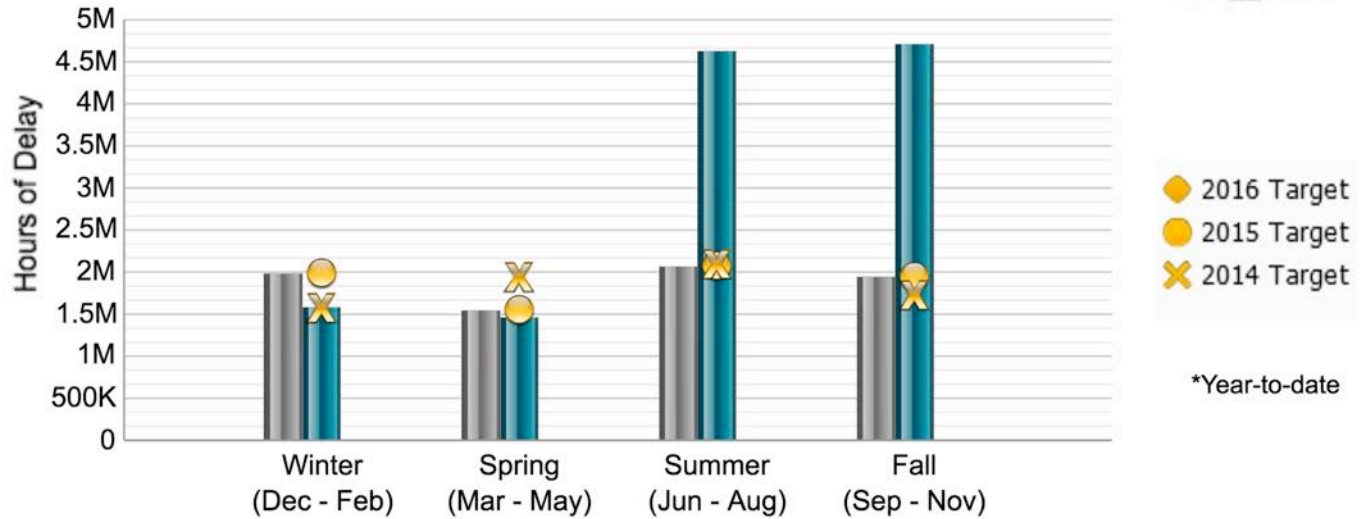


Wisconsin Travel Info  
[www.511wi.gov](http://www.511wi.gov)

[www.511wi.gov](http://www.511wi.gov)

## Hours of Vehicle Delay

Statewide



2015 Total Hours of Delay = 12,385,773 hours (Total User Delay Cost Statewide is \$386,973,051)  
 2014 Total Hours of Delay = 7,544,332 hours (Total User Delay Cost Statewide is \$233,838,266)

\*\*The sharp increase in user delay was primarily caused by adding I-41 and increasing the speed limit from 65 to 70 mph in June 2015.

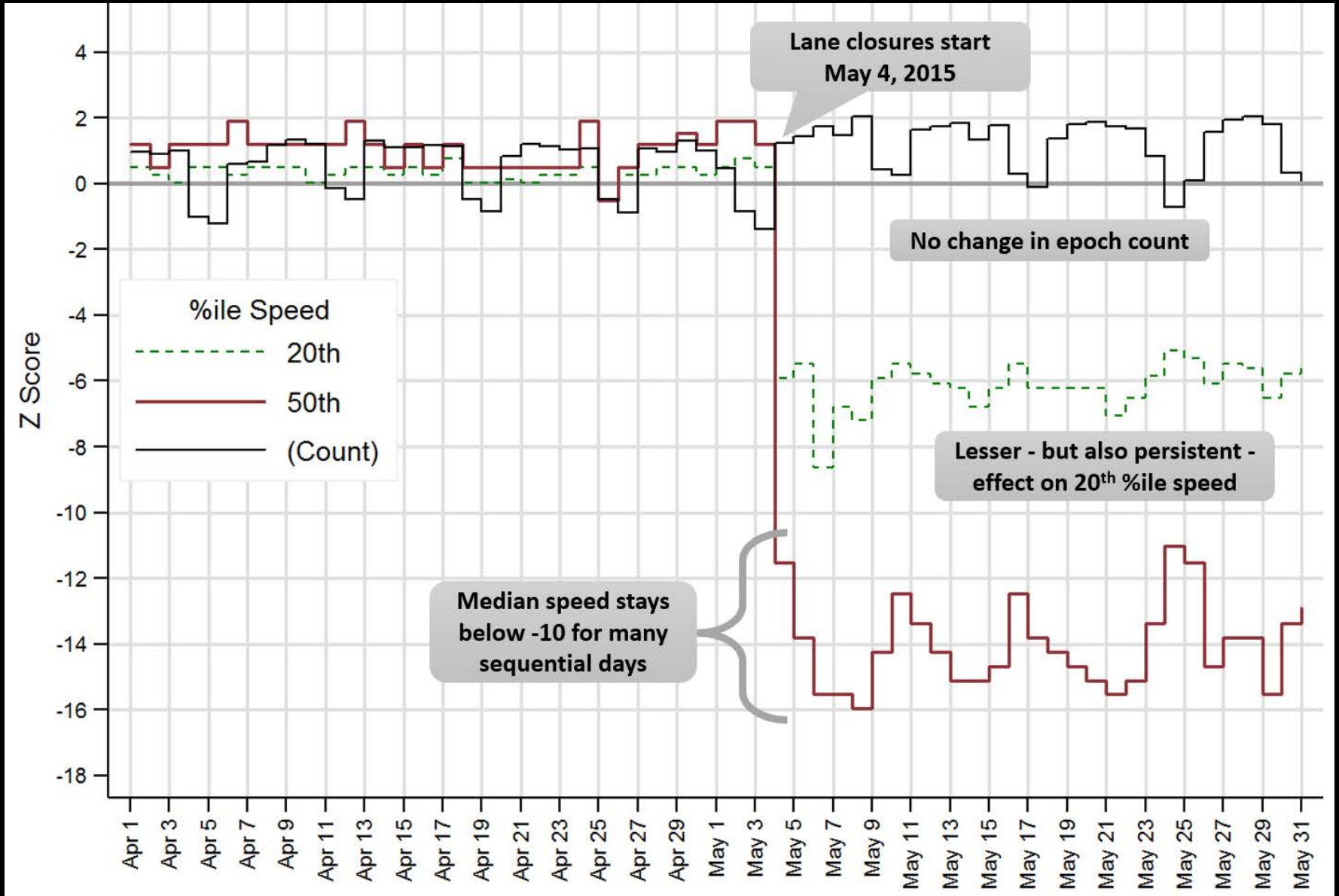
# I-275 Carroll Cropper Bridge Across Ohio River

33 thousand AADT, 6-month work zone lane reduction



# I-275 Carroll Cropper Bridge Across Ohio River

The Mid-America "scanner" reports the major anomaly from probe data through a process control chart algorithm



I-74 Interchange (East)

I-74 Interchange (West)

# I-275 Northbound Heatmap: 80<sup>th</sup> %ile Daily Speed

Source: NPMRDS Freight Travel Times

OH

IN

Ohio River

KY

Travel Direction  
↑  
~27 miles shown

Feb 16 and  
21 Winter  
Weather

Lane  
Closure  
Begins

Jan

Feb

Mar

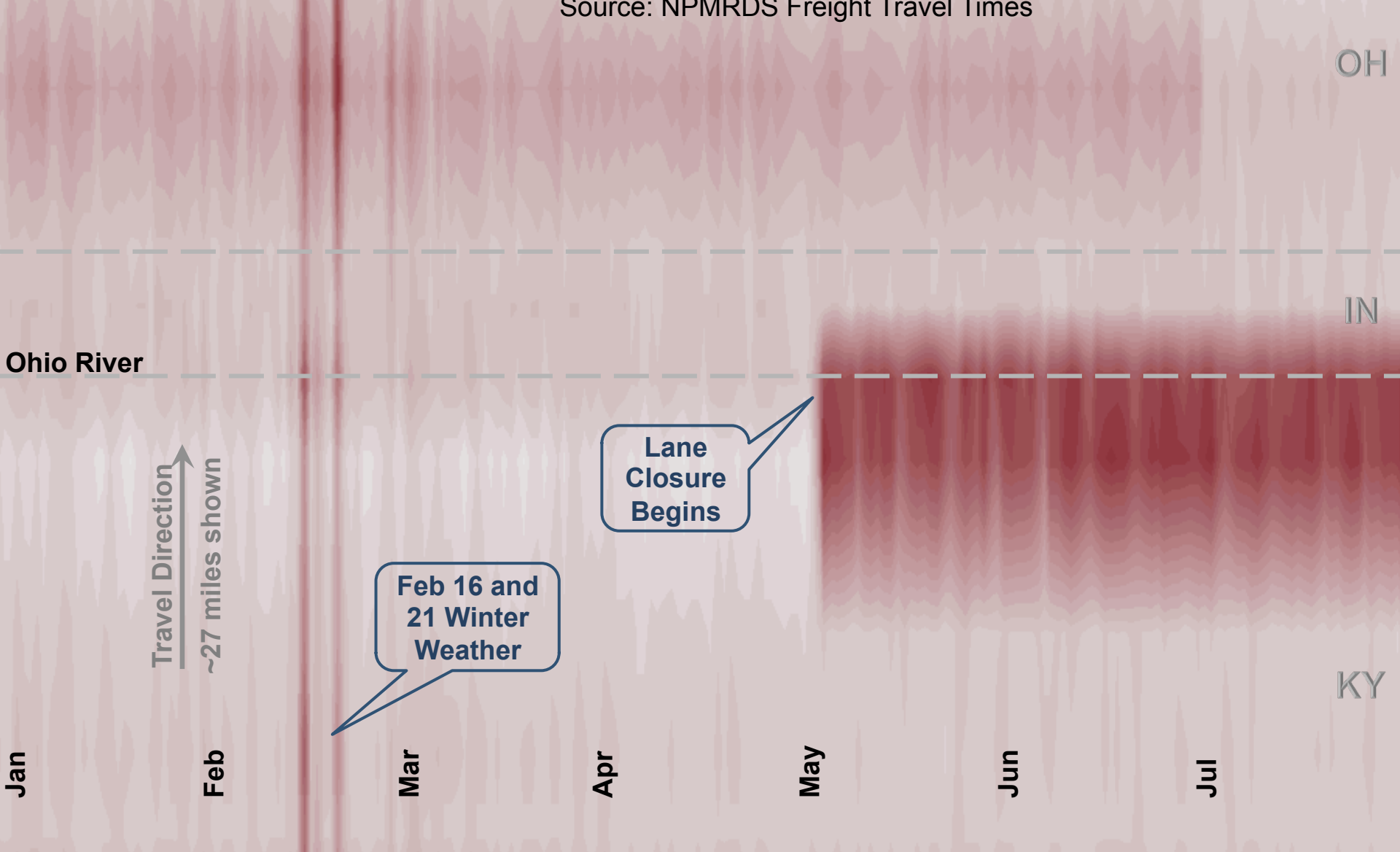
Apr

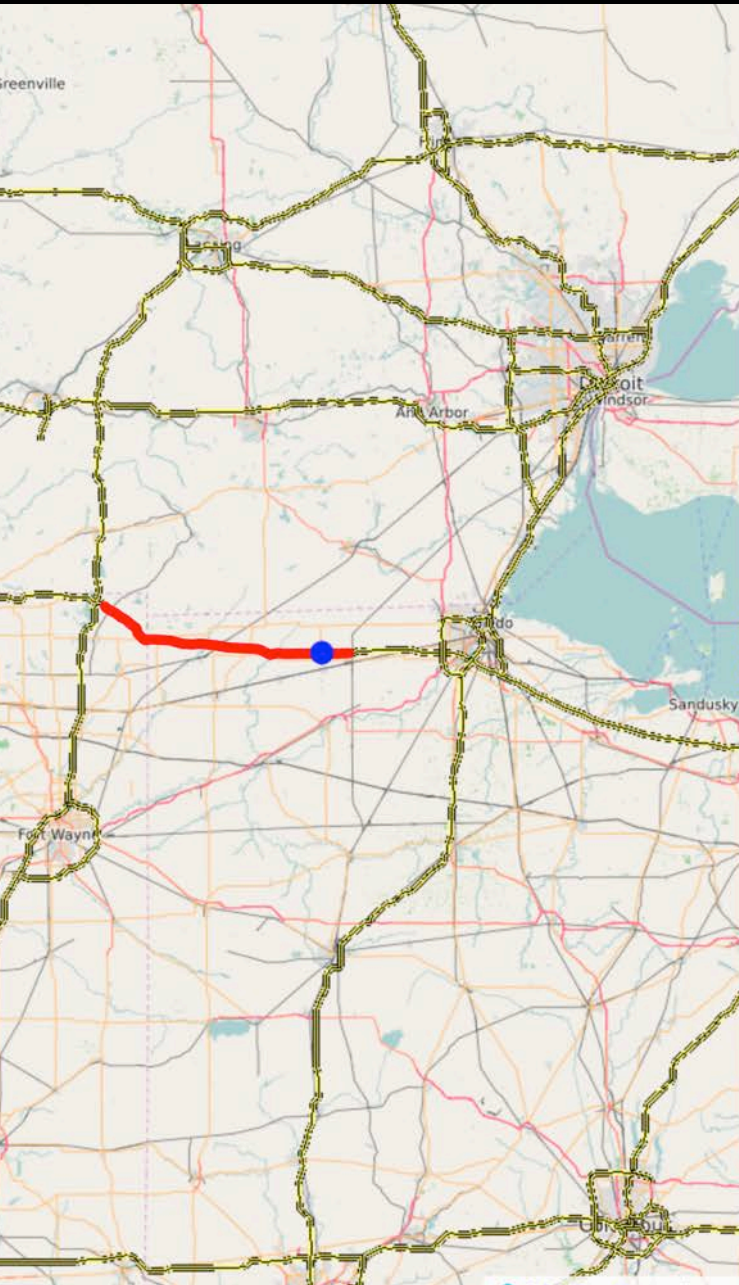
May

Jun

Jul

I-71 Interchange





**Date Range**

Start Date

End Date

**Vehicle Type**

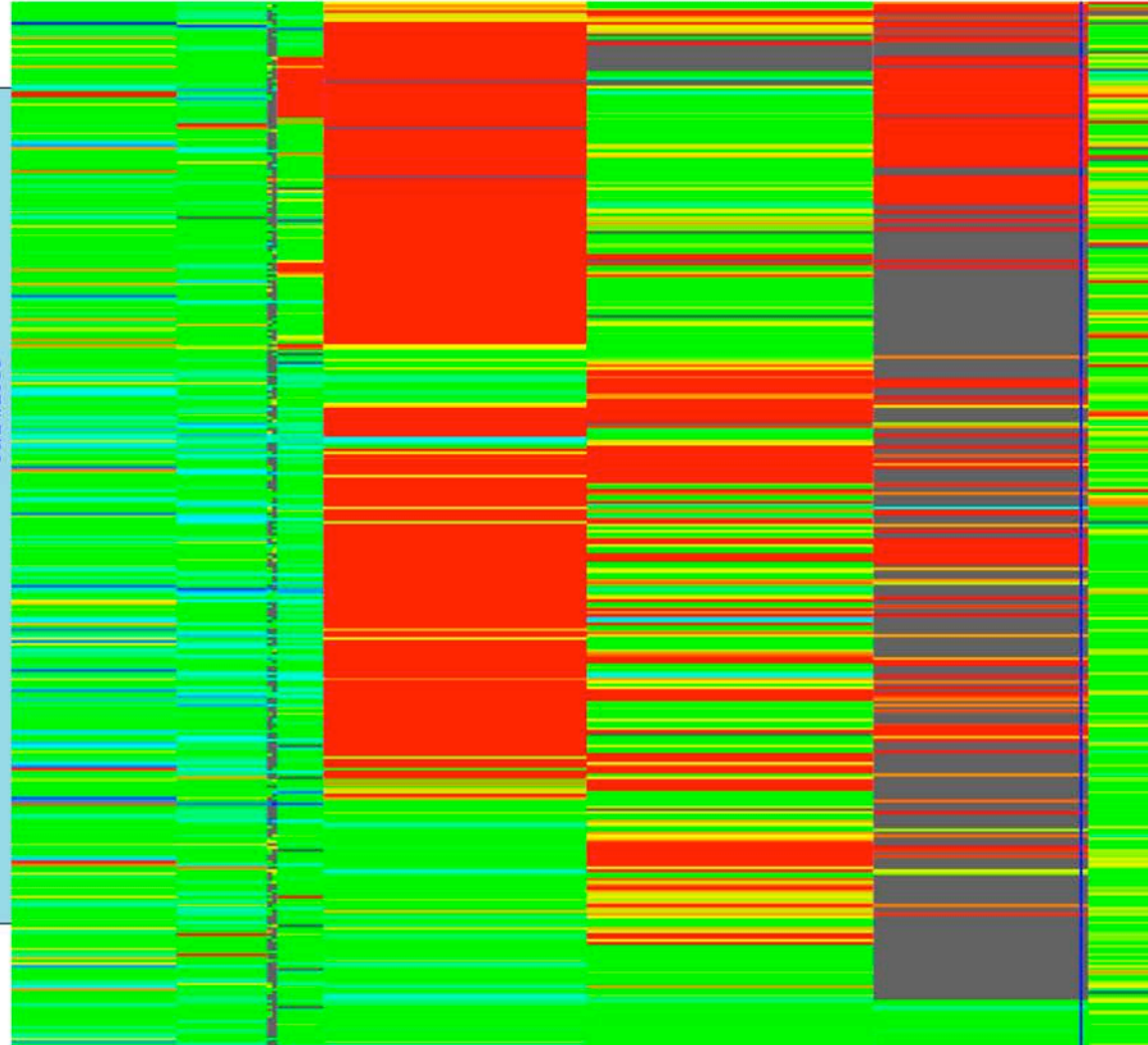
- All
- Passenger
- Freight

**Controls**

Enable Map Tracking

**I-80/I-90::Eastbound**

06/24/2016





# MAP-21 System Performance NPRM

## April 22, 2016

New annual, travel time based, performance measures

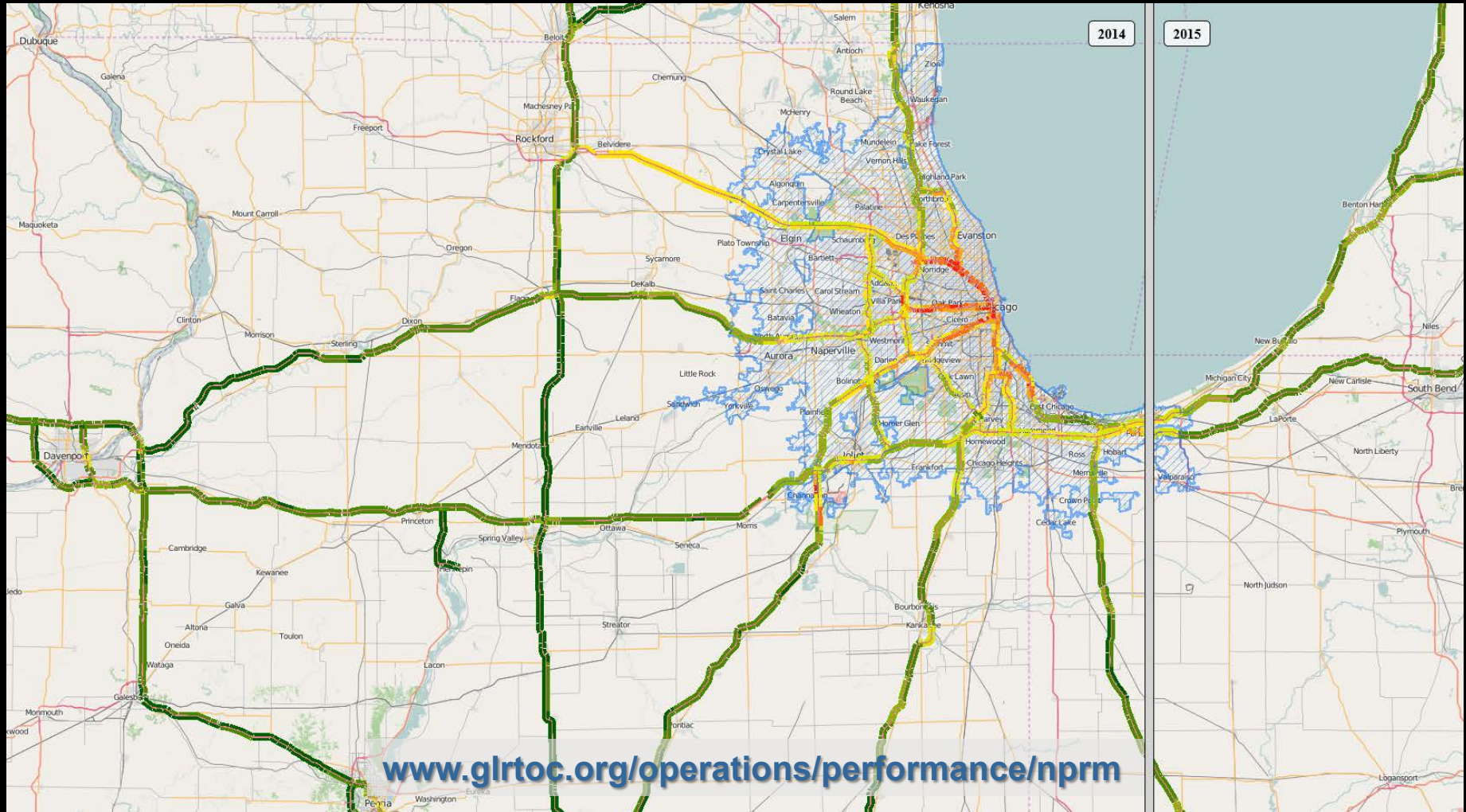
Metric	Measure	Interstate	Other NHS
Travel Time Reliability	% of Mileage Reliable (80 <sup>th</sup> %ile)	Statewide	Statewide
Peak Hour Travel Time Ratio	% of Mileage Meeting Expectations	Metro*	Metro*
Truck Travel Time Reliability	% of Mileage Reliable (95 <sup>th</sup> %ile)	Statewide	n/a
Average Truck Speed	% of Mileage Uncongested (50 mph)	Statewide	n/a
Total Excessive Delay	Hours of Delay per Capita	All NHS in Metros* in Nonattainment or Maintenance, e.g., St. Louis	

\* Only applies to Urbanized Areas with population greater than one million, e.g., Kansas City, St. Louis, Oklahoma City



# Great Lakes Regional Transportation Operations Coalition

## Results and Interactive Map Explorer



# Mobility Performance Management



[www.glrto.org/operations/performance](http://www.glrto.org/operations/performance)

Peter Rafferty

608-890-1218 or [prafferty@wisc.edu](mailto:prafferty@wisc.edu)

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